

Congratulations on your purchase

This manual is designed to provide detailed instructions for the maintenance, care, and cleaning of your SPC flooring. Following these guidelines will help preserve the quality and longevity of your flooring, ensuring it continues to meet performance expectations.

If you deem the maintenance and cleaning requirements of our products to be unreasonable or unachievable, we advise against the purchase of our products. By proceeding with a purchase, you acknowledge and consent to adhere to all maintenance and operational stipulations as prescribed by our company.

Maintenance and Cleaning

The performance of the product is closely linked to its installation and maintenance. After purchase, it is imperative to adhere to the maintenance requirements specified in this manual. Failure to properly maintain, clean, or care for the product, resulting in reduced performance, is not covered under warranty.

1. Limitation

1.1 Do not use steam mops as their use can cause various issues with the flooring, including peeling, warping, deformation, and damage to the edges

1.2 Do not use cleaning robots as the rapidly rotating brushes of the robots can cause surface scratches and peeling at the edges.

1.3 During installation, it is imperative to adhere to FLOORCO's 《Overlay Stone Plastic Composite (SPC Hybrid Flooring) Flooring System Installation Guide》 to ensure the product meets its performance expectations. This document includes environmental restrictions for installation, flooring requirements, and methods for installation in specific areas, such as wet areas.

1.4 Damage caused by human actions, such as indentations from strollers, scratches from moving furniture, impact marks from dropped utensils, stress cracks due to improper installation, and

damage from pets including urine stains, scratches, and bite marks, as well as other similar incidents, will reduce the expected performance of the product and invalidate the warranty.

1.5 Exposure to extreme environmental conditions such as high temperatures, floods, severe cold, high humidity, intense sunlight, and oxidation can result in localized degradation of the product's performance. It is important to note that the warranty does not cover damages incurred under these extreme conditions. Appropriate measures, which may include the removal and replacement of the affected sections, are necessary to restore functionality and maintain the integrity of the product.

1.6 Avoid using detergents, abrasive cleaners, or 'mop and shine' products. These substances can deposit a dull film on the flooring, which alters its original appearance and texture.

1.7 Use vacuums appropriately. Always disengage the beater bar or use the "bare floor" setting when vacuuming to prevent scratches and other damage to the flooring surface.

1.8 Refrain from using highly abrasive scrubbing tools. Such tools can severely damage the flooring surface, compromising its structural integrity and aesthetic.

1.9 Do not place coverings on new flooring for the first 6 months to prevent discoloration. If coverings are necessary, move them frequently.

1.10 The optimal temperature environment for the flooring is 18-24°C indoors, no higher than 70% Relative Humidity to prevent excessive expansion, contraction, or distortion of the flooring.

1.11 To minimize oxidation and color changes on your flooring, it's recommended to avoid using coverings (such as mats and rugs) for the first six months after installation. If coverings are necessary, please ensure they are moved regularly to prevent uneven color variations. Additionally, furniture placed on the flooring may also cause oxidation, resulting in color changes under and around the furniture over time. Moving furniture periodically can help reduce this effect and ensure a more uniform appearance.

2. Daily cleaning

- 2.1 Routine Sweeping: Remove loose dirt with a soft bristle broom.
- 2.2 Daily Mopping: Clean with a damp mop for everyday maintenance.
- 2.3 Occasional Washing: Use a gentle, non-abrasive floor cleaner for deeper cleaning. Always adhere to the cleaning product's instructions and exercise caution.

3. Dealing with Stains and Spills

- 3.1 Use a clean, white cloth or towel for cleaning. Always finish by rinsing the cleaned area with water.
- 3.2 Address spills from blood, catsup, mustard, cleaners, dyes, food, candy, juices, grass, rust, and pet accidents as follows:
 - ✓ Clean with SPC floor cleaner.
 - ✓ Scrub gently with a nonabrasive white pad.
 - ✓ For specific stains like pen ink, nail polish, or hair dye, use isopropyl alcohol.
 - ✓ Treat rust stains with lemon juice or cream of tartar.
 - ✓ For difficult stains such as tar, paint, or oil, apply acetone or nail polish remover, followed immediately by a damp cloth.

4. Paint and Varnish Spills

- 4.1 Handling Tough Spills: For stains from lacquer, paint, nail polish, wood stains, and varnish:
- 4.2 Gently rub the area with a finger or an eraser (avoid sharp objects).
- 4.3 Apply isopropyl alcohol using a clean, white cloth.
- 4.4 If stains persist, use odorless mineral spirits or turpentine on a cloth.
- 4.5 Finally, clean the area with a floor cleaner using a nonabrasive pad.

5. To Prevent Scuffs When Moving Furniture

- 5.1 Make sure furniture legs are smooth and won't mar your SPC floors.
- 5.2 Replace any small, narrow, metal, or dome-shaped glides with smooth protectors that are in flat contact with the floor.
- 5.3 Place heavy-duty furniture casters or cups at the contact points

of furniture or appliances you don't often move.

5.4 Never push, pull, or drag furniture, appliances or other items across the floor. Always lift and carry.

5.5 If you have to slide furniture or appliances, lay a plywood panel on your floor and "walk" the item across the panel.

6. Maintenance SPC Stair's nosing

6.1 When installing stair nosing, it is crucial to ensure that the SPC stair nosing's are fully adhered to the base flooring using adhesive. There should be no gaps between the base floor and the stair nosing's, as this ensures the flooring remains undamaged.

6.2 The maintenance and cleaning of SPC stair nosing should be consistent with that of the flooring. However, it is important to note that damaged stair nosing must be replaced promptly.